

# **RESEARCH AT A GLANCE**

## CLEAR information technology system offers benefits to police, state

S ince 2001, the Chicago Police Department (CPD) in partnership with Oracle Corporation and the Police Executive Research Forum developed the Citizen and Law Enforcement Analysis and Reporting (CLEAR).

CLEAR, a state-of-the-art information technology system enabling police to share crime information, promises substantial crime-fighting benefits.

In 2007, researchers evaluated the expanded statewide system, Illinois Citizen and Law Enforcement Analysis and Reporting system, also know as I-CLEAR.

Powered by a data warehouse, CLEAR applications impact police management and performance, criminal justice integration, and community partnerships (*Figure 1*).

In 2002, the Chicago Police Department opened its data warehouse to law enforcement agencies outside the city of Chicago. The data warehouse, accessed over the Internet, offers agencies information such as criminal history data and outstanding warrants (*Table 1*).

#### Figure 1

Key applications and benefits of the CLEAR system

#### KEY APPLICATIONS

- Automated arrest system: allows real-time data entry processing
  eTrack: logs evidence and recovered property
- Personnel Suite: automates and integrates human resources functions
  CLEARpath: suite of Internet applications interfacing with residents
- Automated Incident Reporting Application: electronic case processing

#### BENEFITS

- Assists in decision-making on officer deployment.
- Provides information for improving management and officer accountability.
  Streamlines administrative functions.
  - Supports decision-making at all levels of the department.
- Provides data and problem-solving information for community policing patterns.
  - Furnishes information for sharing across criminal justice agencies.
    - Offers proactive community involvement and resource allocation.
      - Reduce crime and increase community safety.

#### Table 1

Average monthly warehouse use by agency type, 2002-07

Agency type	Number of agencies	Queries per month
Municipal police	260	233
Specialized police	22	341
County sheriffs	27	1,519
Federal agencies	27	233
Prosecutors, probation and parole	14	630
State police	2	3,132
Other	13	32

Vol. 3, No. 1 \* February 2008 | Research at a Glance is a quick fact sheet summarizing findings from the latest ICJIA reports. It was written by ICJIA senior research analyst Jessica Ashley, based on a Research Report, "CLEAR and I-CLEAR: A Report on New Information Technology in Chicago and Illinois," published August 2007 by Northwestern University researchers Jill DuBois, Wesley G. Skogan, Susan M. Harnett, Natalie Bump, and Danielle Morris. Visit www.icjia. state.il.us for more information on this topic.

This project was supported by Grant #03-DB-BX-0037, awarded to the Illinois Criminal Justice Information Authority by the Bureau of Justice Assistance, Office of Justice Programs, U.S. Department of Justice. Points of view in this document do not necessarily represent the official position or policies of the U.S. Department of Justice.

## RESEARCH AT A GLANCE

## CLEAR information technology system offers benefits to police, state

In early 2004, Illinois Governor Rod Blagojevich and Chicago Mayor Richard M. Daley announced their commitment to building I-CLEAR to allow all police agencies in Illinois to share crime information.

Evaluators cited numerous benefits of CLEAR and I-CLEAR: the systems offer more efficient deployment of personnel for targeted crime reduction and of case processing of suspects; better unit accountability; and

Type of use During past During past Total week month Check a license 90% 6% 96% 91% 5% Check a name or address 96% Check outstanding warrants 68% 23% 88% Communicate with other officers 67% 10% 77% Enter evidence electronically 46% 22% 68% 39% Retrieve information for mission 24% 63% Check investigative reports 37% 26% 63%

Figure 2

Frequency and type of field officer use of CLEAR system

increased clearance of crimes (*Figure* 2). Evaluators have also recommended the creation of an impartial governance body for conflict resolution and oversight.

CLEAR and I-CLEAR encountered many obstacles during development, including personnel changes, new divisions of responsibility, and budgeting issues.

Despite setbacks, Illinois State Police and the Chicago Police Department continue to maintain their commitment to I-CLEAR as a viable data system for law enforcement agencies throughout Illinois.

